



# Drag & Drop Attachments



## How Drag and Drop Works

- Drag and Drop is a Silverlight web applet that is configured into any object in CRM On Demand. Once installed on an object, drag any file from any folder on your computer into the applet, and your file will become an attachment in CRM On Demand.
- Drag (import) multiple files at once and all document types are supported.
- Files are stored in CRM On Demand. If you store files above 20MB or if your total file allotment is larger than 100MB per user, we also offer Amazon S3 storage.

## How Drag and Drop Saves You Time

- Many users will already be familiar with this tool because it is used in many other programs to help save time.
- Drag and Drop is optimally designed to limit the clicks needed to attach a file. Adding a single attachment in CRM On Demand typically takes 5-10 clicks. Drag and Drop simplifies this process to as little as 1 click, saving you valuable minutes with each use! Consider the time you would save even if you only had 10 attachments.

## How Other Companies Have Used This Application

- Adding files into a Document Library.
- Capturing email replies on Opportunities.
- Uploading Quotes and Invoices on Accounts.
- Attaching Resumes to a contact record.

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request a demo today!